

A photograph of three call center agents in a modern office setting. In the foreground, a woman with dark hair, wearing a black sleeveless top and a headset with a microphone, is smiling and looking towards the left. Behind her, a man and a woman are also working at their desks, though they are slightly out of focus. They are all using large computer monitors. The monitor in the foreground shows a software interface with a map of Australia and various data tables. The background is a bright, clean office environment with white walls and a curved desk.

FLEET MANAGEMENT

Overseeing the functionality of ATM fleet is as simple as logging into a computer, thanks to 3C's Fleet Management Solution



- Configure equipment from remote locations, update software from off-site locations, monitor unit performance with traffic volumes and usage patterns, and monitor machine alarms
- Advanced and detailed data reports, ensuring units stay operational
- Operational details of deployed units



What is 3C's FLEET MANAGEMENT

3C's fleet management solution is the next generation of online network management software that allows end-to-end supervision of 3C's software and hardware.

This high availability and fault-tolerant solution, provide a core function for online management, error management, that gives the customer complete visibility and control of their entire service, bringing a new level of flexibility and ease of use.

The state-of-the-art solution offers an extensive reporting subsystem with daily and monthly summaries; an over-the-air software upgrade facility to ensure the customers' terminals are up to date; statistics and alarm notification for instant performance monitoring; and extensive remote terminal diagnostics so that the cause of any performance issues can quickly be identified.

All this functionality (and more) is available via a web-based GUI on a secure link, with an easy to use client based user interface

- ✓ One touch remote configuration for 3C Secure Network end device, leading to quicker and easier roll-out of new terminals
- ✓ Real-time health monitoring system with daily and monthly summaries
- ✓ Over-the-air software upgrade facility to ensure the entire fleet is up to date
- ✓ Statistics and alarm notification for instant performance monitoring
- ✓ Extensive diagnostics so that the cause of any performance issues can be quickly identified
- ✓ Facility to remotely reboot the 3C Secure Network end device